
CHILL
FACTOR



BUONGIORNO!

If this file has found you - **welcome to the exclusive circle of our very first chillers!**

In short: we're a team with years of experience guiding winter trips to the Alps, and right now we're making our dream come true - running trips in our own style, where what matters most is your comfort and what you get to experience at the après-ski parties :)

So what exactly do we want to do differently?

No extra charges where they aren't necessary. If you'd like to join us at the airport - the transfer is already included, and your insurance also covers equipment and luggage + higher medical expenses than the market standard for offers like this. We know from experience that taking care of details like these can make a big difference to your comfort on an organised trip :)

We believe that a winter holiday, which you get once (sometimes twice) a year, should be made the most of. That's why we've put our whole heart into organising these trips and spent many hours thinking about how to make you feel the Alpine vibe once you're off the slopes, without any hassle on your mind.

So go ahead and take a look at this offer, and if you have any questions - just drop us a line at hello@chillfactor.pl.

With love,
The Chill Factor crew

#1 PASSO TONALE

SAT 09.01 - SAT 16.01.2027

4600 PLN

Deposit: 900.00 PLN / person

The price does not include the mandatory climate tax of 12 EUR per person for the whole stay, paid locally in cash.

IS IT FOR YOU?

For those who want to ski properly. We stay right by the slopes, half board (HB) is included, and we have 100 km of runs on a single ski pass. Perfect conditions to make the most of your ski pass from morning till sunset.

SKI PASS PONTEDILEGNO-TONALE

The pass covers as many as 4 linked ski areas:
Ponte di Legno, Passo Tonale, the Presena Glacier and Temù.
Altogether that's **100 km of runs** (46 runs, 30 lifts), at altitudes from 1121 to 3016 m above sea level. Every Tuesday and Thursday there's night skiing on the floodlit "Valena" run (right next to our hotel).

Freeride fans get 3 marked routes (B, C and E on the piste map), and freestylers will find a 700 m long snowpark here.

At this point, we kindly remind you to consider the additional insurance option.



4 gondolas | 19 chairlifts | 3 T-bars | 4 carpets | 100 km of runs | 13 easy runs | 25 intermediate | 8 difficult runs

ACCOMMODATION

We stay in a family-run 3-star hotel (by Italian standards), with rooms in a classic Alpine style.

A definite plus is the distance of about **100 m to the nearest chairlift**, from where you can head out to the rest of the resort's runs. Within a few minutes' walk there's also a pharmacy, a grocery shop, a few bars and restaurants, and a medical centre.

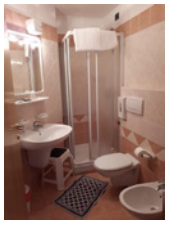
Best of all, breakfast and dinner are included in the price. Breakfast is a sweet and savoury buffet: you'll find fresh pastries, fruit and the usual breakfast options like cold cuts, cheese and eggs.

The dinner menu has three starters, three main courses and two desserts, and there's at least one vegetarian option every day. Water is served with dinner at no extra cost. You can buy wine for dinner on site.

In the room: towels, TV, hairdryer.
Plus: free WiFi in the rooms, a heated ski room, billiards and a ping-pong table for guests, and a hotel bar with hot and cold drinks (extra charge).

Parking: free in front of the hotel, in the garage - 12 EUR/night (paid at reception).







ROOMS

We have **2-, 3- and 4-person** rooms, and since many of you are coming with friends - just tell us in your booking message who you'd like to share with, and that's the main thing we go by when assigning rooms. We'll do our best to room people travelling without a bigger group together.

We do want to point out that, naturally, there may be situations where we can't meet every request 100%, so if requests clash - first come, first served. Unfortunately we can't put anyone in a room on their own (not even for an extra charge) - the hotel is quite small, so we have a set number of beds, which we fill almost entirely.

ON-SITE ACTIVITIES

You'll get the detailed plan together with the transport details, but to give you an idea of what to expect from our events plan, here are some example activities:

- **Après-ski** - a bar party with our DJ, right "after skiing"
- **Chill & Grill** - a bite to eat in the Alpine outdoors
- **Chill Party** - a party with our DJ at a bar on the slopes - spend it sunbathing on a deckchair or dancing by the DJ booth :)
- Night skiing together

On top of that, there are other activities planned, which - for logistical reasons - we'll be able to share closer to the trip date.

#2 ANDALO
SAT 06.03 - SAT 13.03.2027

3800 PLN
B&B (breakfast)

4300 PLN
HB (breakfast + dinner)

Deposit: 750 PLN / person

*Deposit with a guaranteed double room for one person: 1120 PLN

The price does not include the mandatory climate tax of 12 EUR per person for the whole stay, paid locally in cash.

IS IT FOR YOU?

For those coming for the full Alpine experience, or just starting out on skis or a snowboard. Skiing is the reason we go at all, but the vibe matters just as much: Andalo is a charming Alpine town where everything is close by. We want to make the most of that, which is why the events plan here is richer.

SKI PASS PAGANELLA - ANDALO

With the ski pass here, we ski on runs spread across two villages: Andalo and Fai della Paganella, and the ski bus takes us to the gondola in Molveno. In total there are about 50 km of runs at altitudes of 1000-2125 m above sea level. Thanks to the gentle slope of many runs, the resort is beginner-friendly. More advanced skiers will find the legendary Olimpionica run here: about 5 km of descent from the top of Cima Paganella (2125 m) all the way down to Andalo, where the US and Norwegian national alpine ski teams train.



4 gondolas · 11 chairlifts · 4 carpets · 50 km of runs

11 easy runs · 19 intermediate · 1 difficult run

ACCOMMODATION

We stay in a 3-star hotel, 600 m from the main gondola. You can walk to the lift through town in 8 minutes, or get there in 2 minutes by ski bus, which runs from right outside the hotel every 25 minutes. The same bus brings you back to the hotel if you ski down the other side of the mountain to Fai della Paganella. It also takes you to Molveno in 11 minutes, where a cable car goes up to the Pradel plateau with very gentle slopes for beginners.

Our rooms are classic comfort standard, recently renovated. They're bright and cosy, with Alpine-style décor. After a full day on the slopes, a wellness area with a pool and sauna is waiting for you. It's open daily from 15:00 to 19:00. Sauna access is in 55-minute slots, booked on site. Bathrobes for the wellness area can be rented on site for 10 EUR/person.

The base price includes a buffet breakfast. You can choose from sweet and savoury options.

The B&B option (breakfast only) is handy for those who want to properly explore the local menus in nearby restaurants without paying for dinner at the hotel. The hotel food is just as tasty as the nearby restaurants, but we take into account different ways of "experiencing the Alpine vibe" :)

Dinner is served at the table, with a choice of dishes from the menu and dessert. Main courses come with a generous buffet of raw and cooked vegetables. Water is served with dinner at no extra cost.

In the room: towels, safe, hairdryer.

Plus: heated ski room, gym, wellness area.
Included: pool, hydromassage, sauna, Turkish bath.

Parking: free in front of the hotel, in the garage 10 EUR/night (paid at reception).






ROOMS

On this trip you can **buy a guaranteed double room for one person** for an extra 1800 PLN.
Just mention it in your booking message.
NOTE: the trip deposit is then 1120 PLN.

ON-SITE ACTIVITIES

You'll get the detailed plan together with the transport details, but to give you an idea of what to expect from our events plan, here are some example activities:

- **Après-ski** - a bar party with our DJ, right "after skiing"
- **Zero Chill Night** - a proper night out in the style of Alpine club parties, kicked off with a get-to-know-you pre-party :)
- **Chill Party** - a party with our DJ at a bar on the slopes - spend it sunbathing on a deckchair or dancing by the DJ booth :)
- **Silent Disco** in the Alpine outdoors
- **Chill & Utopia** - we get together for a relaxed evening of chilled music and good conversation.

On top of that, there are other activities planned, which - for logistical reasons - we'll be able to share closer to the trip date.

LOGISTICS

ROOMS

On our trips we have **2-, 3- and 4-person** rooms, and knowing that many of you are coming with a friend (or a group) - just tell us in your booking message who you'd like to share with, and that's the main thing we go by when assigning rooms. If you're coming on your own - we'll room you with other people who are also travelling solo.

We do want to point out that, naturally, there may be situations where we can't meet every request 100%, so if requests clash - first come, first served.

ANDALO - on this trip you can buy a guaranteed **double room for one person** for an extra 1800 PLN. Just mention it in your booking message.

TRANSPORT

- The carrier provides comfortable, fully equipped coaches: air conditioning, DVD, CD, toilet, comfy seats with seat belts
- The coach leaves Warsaw in the evening - participants will get the exact time and meeting point no later than a month before the trip
- We provide a free airport transfer (details below)
- You can also travel on your own - choosing your own transport doesn't change the trip price
- If you'd like the coach to stop in a city other than Warsaw – please get in touch and we'll look at it individually :)

LUGGAGE





- Standard luggage allowance: **up to 20 kg** per person, total dimensions up to 140 cm
- Hand luggage - a small backpack or bag **up to 15 kg**
- Every participant can bring one set of ski/snowboard gear (boots + equipment)
- Please pack in soft bags rather than hard suitcases - it makes loading the coach's luggage hold much easier.
- We reserve the right to refuse luggage over the limits if it doesn't fit in the hold.
- If you choose the airport transfer - when handing over your luggage, you sign a statement that it contains no illegal or dangerous items or substances.

AIRPORT TRANSFER

- Our coach stops at Treviso airport on Sunday (as there are lots of flights there from bigger Polish cities) – you can hand over your luggage for the coach earlier, fly in “light” and join the group at the airport
- The time the coach will stop at the airport will be announced a month before the trip
- Participants choosing this option buy their own plane tickets and commit to being at the airport by a set time: please book flights with a reasonable time buffer
- **NOTE:** if your flight is significantly delayed (by several hours) or cancelled - you get to the hotel on your own.

ADDITIONAL INFO

SKI & SNOWBOARD LESSONS

- If a group of **at least 15 people** signs up for ski or snowboard lessons, a Polish instructor will come with us. We count the two types of lessons separately, so if 15 people sign up for skiing but only 5 for snowboarding, only the ski instructor comes along.
- Lessons are **1.5 hours a day** for the whole week, whatever your level.
  The cost is 600 PLN (approx. 140 EUR) per person.
- You sign up when you book, in your message to us. If the group comes together, your sign-up becomes binding and you pay for the lessons together with the rest of the trip price before departure. Once sign-ups close, we'll let you know whether the group has formed.
- If the group doesn't come together, you don't have to buy lessons. Both resorts have a local ski school that teaches in English. In that case we'll email you the available options, i.e. private or group lessons at local rates. Then it's up to you whether to take lessons.

INSURANCE

- Every participant is covered by insurance included in the trip price, in line with the regulations for licensed tour operators. The insurer is **Compensa**, and the sum insured for medical expenses abroad is **125 000 EUR**. We send the detailed policy terms when you sign the contract.
- We also ask you to get a **European Health Insurance Card (EHIC)** before the trip - it makes the formalities much easier in case of an accident or if you need medical care on site.
- You can buy extended insurance (raising medical expenses abroad **to 350 000 EUR**) **for an extra 100 PLN**, and if you're thinking of going off-piste (the snowpark still counts as riding “on-piste”) - we suggest **the “freeride” insurance for an extra 380 PLN**, which takes into account that freeride is an extreme sport.



REGISTRATION

BOOKING TERMS

For now, our booking system is set up for bookings in Polish (we'll change that in the future), so to book, just send us an email at **hello@chillfactor.pl** and we'll let you know what we need to confirm your booking.

Payments:

Deposit: 20% of the trip price, paid by bank transfer within 3 working days of receiving the payment details.

The remaining amount is due no later than:

- **9.12.2026** for Passo Tonale
- **3.02.2027** for Andalo.

Once your deposit has reached our account, we'll email you the contract signed by us.
Your booking becomes binding once the contract is concluded, i.e. when you receive the signed contract.

If the remaining amount isn't paid on time, we'll send you a reminder by email.

CANCELLATION & BOOKING TRANSFER

Under the Polish Package Travel Act, you can withdraw from the contract at any time before departure. Just send an email to **hello@chillfactor.pl**. We may then charge a cancellation fee, and the deposit you've paid counts towards it.

Cancelling 30 days or more before departure: the fee is 20% of the trip price.

Cancelling less than 30 days before departure: the fee matches the costs we have actually incurred and can't avoid or recover (e.g. hotel, ski passes, transport). We'll show you the calculation on request. If we manage to resell your place, we'll refund the corresponding part of the fee. Any overpayment is refunded within 14 days.

Cancelling free of charge: if unavoidable and extraordinary circumstances occur at the destination that significantly affect the trip (e.g. war, natural disaster), we refund all payments. Matters that only concern the participant, e.g. illness, don't count, so it's worth getting your own cancellation insurance.

Transferring your booking: instead of cancelling, you can name someone else to take your place. We don't need to agree to it, but let us know no later than 7 days before departure (the earlier, the easier it is to sort everything out). The person cancelling and the person taking their place are jointly liable for the unpaid part of the price and any justified costs of the change.

WOULD YOU JOIN OUR WINTER CREW? :)

Message us: hello@chillfactor.pl

CHILL FACTOR